



Coventry City Council

Briefing note

To: Cabinet Member (Health and Adult Services)

Date: 9th December 2014

Subject: Coventry City Council- Adult Social Care Complaints and Representations Annual Report 1st April 2013 to 31st March 2014

1 Purpose of the Note

- 1.1 To inform Cabinet Member (Health and Adult Services) of the outcome of the Health and Social Care Scrutiny Board consideration of the Adult Social Care Complaints and Representations Annual Report at their meeting on 19th November 2014.

2 Recommendations

- 2.1 The Scrutiny Board noted the Annual Report. The Board did not make any additional recommendations to Cabinet Member (Health and Adult Services).

3 Information/Background

- 3.1 Health and Social Care Scrutiny Board discussed the Adult Social Care Complaints and Representations Annual Report at their meeting on 19th November 2014.
- 3.2 The Board asked that future reports include detailed information about the nature of the complaints and any changes introduced as a result of lessons learnt.

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